

Provider Portal Returning User – Setting Up Single Sign-On

Providers with existing provider portal accounts must work with their coalition to set-up user accounts and roles.

Provider Portal Returning User with Single Sign-On

Log on Process

Navigate to the Provider Portal (<https://providerservices.floridaearlylearning.com>).

The FDOE Single Sign-On sign in page will display. Click **Hosted / Self-Registered login**.



FLORIDA DEPARTMENT OF
EDUCATION
fldoe.org

Single
Sign-On

Sign in with one of these accounts

- Hosted / Self-Registered login
- Florida Department of Education
- University of West Florida
- C Citrus County School District
- S Sumter County School District
- B Brevard County School District
- B Baker County School District
- Desoto County School District
- Escambia County Public Schools
- I Jackson County School District

Enter your username, then click **Sign in**.

The screenshot shows the Florida Department of Education (FDOE) Single Sign-On login interface. On the left, there is a large graphic of a tree where the foliage is composed of various educational icons like a lightbulb, microscope, and books. Above the tree is the FDOE logo and the text "FLORIDA DEPARTMENT OF EDUCATION" with the website "fldoe.org". On the right, the "Single Sign-On" logo features an apple with a keyhole and a key. Below this, the text "Sign in using your username" is displayed. A red arrow points to a text input field containing the placeholder "Username ex: 99-someone@edu.com". Below the field is a checkbox for "Keep me signed in" and a blue "Sign in" button, which is highlighted with a red box. A "Cancel" link is located below the button. At the bottom right, there are links for "Home", "Privacy", and "Support".

Enter your password, then click **Continue**.

This screenshot shows the same Florida Department of Education Single Sign-On login interface as above, but at the password entry stage. The text "Please enter your password." is displayed above a "Password" input field, which is pointed to by a red arrow. Below the field is a blue "Continue" button, highlighted with a red box. There is also a "Forgot Password?" link and a "Cancel" link. The background graphics and logos remain the same as in the previous screenshot.

You will be prompted to send a one-time verification code at your established multi-factor authenticator. Click **Send Code**.

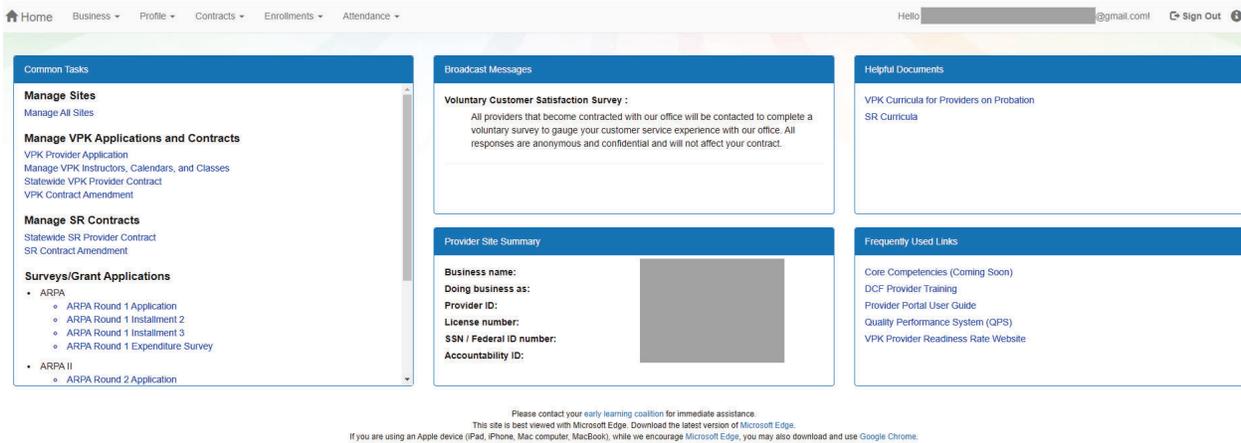


Note: Phone number was chosen as the multifactor authenticator for this account. Screens pertaining to multifactor authentication through email and/or authenticator application may differ.

A code will be sent to you. Enter the code you receive and click **Verify Code**



The Provider Portal home page will display.



Note: The menus and/or links on your home page will vary depending on your assigned role in the portal.

Password Recovery

Navigate to the Provider Portal. The FDOE Single Sign-On sign in page will display. Click **Hosted / Self-Registered login**.



Enter your SSO username. Click **Sign In**.



Click the **Forgot Password?** Link.



Verify the email address listed. Click **Send verification code**.



An email will be sent to the email address listed. Enter the code you received and click **Verify code**.

FloridaSSO account email verification code



Wed 11/13/2024 1:48 PM

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

----- Forwarded message -----

From: Microsoft on behalf of FloridaSSO <msonlineserviceteam@microsoftonline.com>

Date: Tue, Nov 12, 2024 at 2:02 PM

Subject: FloridaSSO account email verification code

To: <[redacted]>

Verify your email address

Thanks for verifying your [redacted] account!

Your code is: [redacted]

Sincerely,
FloridaSSO



Please verify your email address.

Verification code has been sent. Please copy it to the input box below.

[Verify code](#) [Send new code](#)

[Continue](#)

[Cancel](#)

[Home](#) [Privacy](#) [Support](#)

Once the code has been verified, click **Continue**.



Enter and reenter your new password. Click **Continue**.



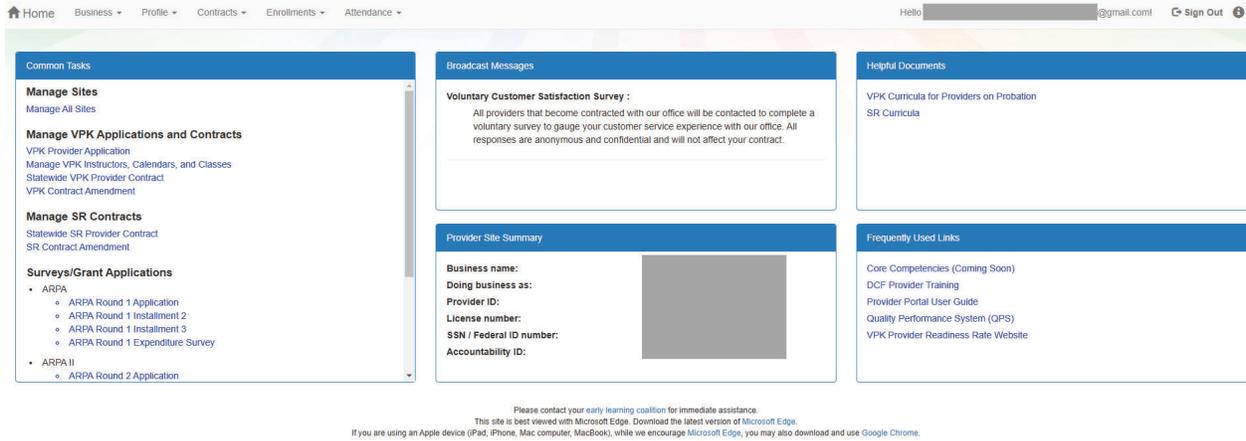
You will be prompted to send a code for multi-factor authentication. Click **Send Code**.



Enter the code sent to you. Click [Verify code](#).



The provider home page will display



Note: The menus and/or links on your home page will vary depending on your assigned role in the portal.

Forgot Sign-In Name Process

Navigate to the Provider Portal. The FDOE Single Sign-On sign in page will display. Click **Hosted / Self-Registered login**.



Click **Forgot Sign In Name**.



Enter your SSO email address. Click [Continue](#).



The following message will display. If a sign in name associated with the email address provided is found, an email will be sent.

Florida DOE: Registered SSO Usernames



Thu 11/14/2024 2:28 PM

From: <DONOTREPLY@fldoe.org>
Date: Thu, Nov 14, 2024 at 2:26 PM
Subject: Florida DOE: Registered SSO Usernames
To: <[redacted]>

Per your request, we have provided the username(s) registered with our service.

Registered username(s):

- [redacted]

If you didn't request this information, please change your password, and report it to your administrator.

Thank you for choosing our services.

Provider Dashboard

After logging on to the Provider Portal, the following page will display:

The **Accountability ID** is in the Provider Site Summary. This number is associated with the Provider ID and is displayed for informational purposes.