



1-866--973-9030 
providerrelations@elcbigbend.org 
www.elcbigbend.org 

1. Our score dropped dramatically. How do they grade us?

There are many resources available to assist with program assessment scores - coaching and training are just to name a few. Don't hesitate to get in touch with resources@elcbigbend.org to request more information.

2. Why is it taking so long for [ARPA] payment for classes?

Applications are processed in the order received. Most applications after approval are paid within 2-3 weeks. ELC disburses payments on a bi-weekly schedule for funding.

3. Can I get more information on Warmline?

Please visit our website for an informational flyer and referral form. This can be found by clicking here: <https://elcbigbend.org/parents/health-screenings/>

4. Can we change the [Provider Webinar] Zoom meeting time?

ELC will send a survey to providers to establish the best time that works for the majority, but we understand everyone's schedules are different. ELC uploads the webinar slides and Q&A document to our website to help those who aren't able to attend.

5. Can you help us find more resources to help our families with kids with special needs?

Providers and families may email crr@elcbigbend.org for all community resource information. Some resources for caregivers of children with disabilities include:

Ability1st 850-575-9621 1823 Buford Court Tallahassee, Florida 32308 https://ability1st.info/	FDLRS Miccosukee Child Find Services (850) 561-6545 725 South Calhoun St Tallahassee, FL 32301 www.fdlrsmicco.org
Aveanna Pediatric Day Care (850) 701-3920 3492 Martin Hurst Rd Tallahassee, FL 32312	FSU Center for Autism and Related Disabilities (CARD) 2312 Killearn Center Blvd., Bldg. A Tallahassee, FL 32309 www.Fsucard.com
Family Network on Disabilities (727) 523-1130 or (800) 825-5736 https://fndusa.org/	Spark Pediatrics (medical daycare) (850) 574-0121 1236 Blountstown Hwy Tallahassee, FL 32304 https://sparkpediatrics.com/

6. Please clarify if VPK programs can charge: 1. Regular fee 2. Supply fee 3. Activity fee

There can be no fees associated with VPK.

7. Can a teacher attend the SR Orientation?

Yes.