Information Technology, Network Administration, and Technical Support Services, #RFP2023.2024-0003 Frequently Asked Questions (FAQs) 05/14/24

1. Is ELC able to provide the exact number of devices mentioned in Appendix A? For example - switch, laptop, mobile, servers, VMS, etc.?

All devices are listed in Appendix A. Please note that the ELC has 1 physical host server that contains a total of 9 Virtual Servers. The physical server has dual Intel Xeon 2.2 GHz 10 physical core processors, 64 GB DDR 4 2666 MHz Double Data Rate 4 (DDR4) DIMMS, 6 x 2.4TB, 10K RPM SAS HDDs, RAID10, dual power supplies. Current production Virtual Servers are running Microsoft Windows Operating Systems.

Respondents should reference **Appendix A: Scope of Work of the Request for Proposal (RFP) for** guidance. Provided below is the direct link to the RFP.

https://elcbigbend.org/about-elc/procurement/

2. Is ELC able to share the types of licenses for VMware?

Yes. We have Deep Freeze and Palo Alto licenses currently.