NOTICE OF INTENDED DECISION TO ENTER INTO A SINGLE SOURCE CONTRACT (PUR 7778)

This Notice of Intended Decision to Enter into a Single Source Contract is posted in accordance with Section 287.057(3), Florida Statutes.

AGENCY: Early Learning Coalition of the Big Bend Region, Inc. (ELC)

<u>TITLE</u>: Network Administration and Technical Support Services, IT RFP 2021.2022-0001 Short description of the commodity or service desired: Network Administration, data security, and technical support services which includes providing onsite, cloud, and remote network administration in a high-quality manner with excellent customer service at a reasonable cost to the organization. IT RFP 2021.2022-0001 sponsored by the Early Learning Coalition of the Big Bend Region, Inc. (ELC) and the State of Florida, Division of Early Learning

Failure to file a protest within the time prescribed in section 120.57(3), F.S., or failure to post the bond or security required by law within the time allowed for filing a bond shall constitute a waiver of proceedings under chapter 120, Florida Statutes. (s. 120.57(3)(a), F.S.

CONTACT

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Internal tracking number, if any: IT-RFP 2021.2022-0001 DMS Single Source number, if applicable:

Date posted: 06/20/22 Time posted: 12:01 AM

<u>Commodity or Contractual Service</u> (commodity or United Nation Standard Products and Services Code (UNSPSC), manufacturer, model, and description, as appropriate):

- 81111513 Internet cloud storage service
- 81111702 Local area network communications design
- 81111706 Network planning services
- 81111707 Systems planning services
- 81111708 Telecommunications planning services
- 81111800 System and system component administration services
- 81111801 Computer or network or internet security
- 81111803 Local area network LAN maintenance or support
- 81111809 System installation service
- 81111811 Technical support or help desk services
- 81111812 Computer hardware maintenance support service
- 81112004 Disaster recovery services
- 81112200 Software maintenance and support

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81112202	Software patches or upgrades
81112203	Firmware patching or upgrade service
81112204	Operating system software maintenance
81112207	Video conferencing software maintenance
81112208	Security and protection software maintenance
81112210	System management software maintenance
81112211	Enterprise resource planning software maintenance
81112213	Accounting software maintenance
81112214	Content authoring and editing software maintenance
81112215	Content management software maintenance
81112218	Network application software maintenance
81112220	Server software maintenance
81112222	Facility operation and maintenance management software maintenance
81112300	Computer hardware maintenance and support
81112301	Disk storage system maintenance
81112306	Printer, scanner and multifunctional equipment maintenance
81112307	PC or workstation or notebook maintenance
81160000	Information Technology Service Delivery
81161707	Telephone Administration Service Servic

<u>Requestor</u> (division, bureau, office, individual, as appropriate): Early Learning Coalition of the Big Bend Region, Inc. (ELC)

<u>Performance and/or Design Requirements</u> (intended use, function or application, compatibility, requirements; reference to policy, rule, statute or other act of the Legislature, as appropriate): ELC will contract with the Proposer who will provide Network Administration, data security, and technical support services which includes providing onsite, cloud, and remote network administration in a high-quality manner with excellent customer service at a reasonable cost to the organization.The required tasks are included in the RFP Appendix B: Scope of Work, Section II--see online RFP at https://elcbigbend.org/wp-content/uploads/2022/04/ELC-Big-Bend-IT-and-Technical-Support-Services-RFP-2021.2022-0001_FINAL_.pdf)

Intended Single Source: Inspired Technologies, Inc. (FEIN 01-0746858)

<u>Price</u>: \$600,000

<u>Justification for Single Source Purchase</u> (what is necessary and unique about the commodity, contractual service, or source; steps taken to confirm unavailability of competition, as appropriate):

Inspired Technologies provides both on-site and remote information technology services including network administration of all computer and telephone systems; dedicated weekly on-site technical support for all computer/network issues at the main office and any ELC extension, as needed; a call-center telephone support team to answer stafff questions and provide support on all computers and for all software systems used; remote support by accessing any

computer/device and troubleshooting interactively with any staff, as needed, for their specific questions and needs; and ongoing maintenance of all systems including upgrades, license renewals, and planning activities.

Inspired Technology has extensive experience working with non-profits, early learning coalitions, and government agencies including the Early Learning Coalition of Northwest Florida, Early Learning Coalition of the Big Bend Region, Inc., CareerSource Capital Region, Career Source North Florida, Wakulla County BOCC, City of Palatka, and 211 Big Bend, and understands their unique needs and challenges they face in maintaining cost effective information technology systems and services for their staffs and consituents/stakeholders.

<u>Approved By</u> (names & titles, as appropriate, e.g., requestor, requestor management, information systems, budget, purchasing):

ELC's Board Executive Committee action will be pending final approval of the Intended Decision to Enter into a Single Source Contract by the Florida Department of Education, Division of Early Learning.

Failure to file a protest within the time prescribed in Section 120.57(3), Florida Statutes, or failure to file a bond or other security within the time allowed for filing a bond, shall constitute a waiver of proceedings under Chapter 120, Florida Statutes.